

## COMMITTEE ACTION SHEET

<b>Committee</b>	<b>West/Central Area Committee</b>
<b>Date</b>	<b>05/03/20</b>
<b>Circulated on</b>	<b>30/03/20</b>
<b>Updated</b>	

<b>ACTION</b>	<b>LEAD OFFICER/ MEMBER</b>	<b>TIMESCALE</b>	<b>PROGRESS</b>
<b>19/25/WCAC Q3</b>  Cycle theft from Rail Station	Councillor Martinelli		<p>To discuss the matter with Cambridge Cycling Campaign, Greater Anglia and the Police.</p> <p>A motion went to Council, which was passed, requesting action from Greater Anglia and the police. Councillor Martinelli has been in contact with the police and cycle campaign directly and will discuss at committee.</p> <p>A meeting had been scheduled in December with Greater Anglia but did not because of the General Election</p>
<b>19/27/WCAC Q2</b>  Customer satisfaction with complaint resolution	Nick Kester		<p>The Environmental Health records were limited as the level of detail and how much it was appropriate to share in the report. The Officer undertook to investigate satisfaction levels if possible.</p> <p>Update: Waiting for report from customer services which will break down the figures to complaints resolved stage1, resolved stage2, or were escalated further, customer satisfaction levels are currently recorded.</p>

20/5/WAC-Castle Mound	CC Nethsingha  Cllr Martinelli		(i) County Councillor Nethsingha undertook to find out when Suffolk CC is expected to determine the Castle Mound application. (ii) Councillor Martinelli to write to Suffolk County Council to express the Area Committee's continued support for the application and to ensure access for the public.
20/5/WAC-Histon Road:bus services	Cllr Martinelli		To write to Stagecoach to support requirement for bus services to continue on Histon Road when Greater Cambridge Works are scheduled.